

STAY ALERT

TIPS TO DETECT FRAUD



No institution will ask for your cards or your PIN. **Never share your PIN.**



No one (*police, bank, lawyer etc.*) will come to your home to collect money or your cards.



Beware of calls from a “relative in distress” asking for money.
Verify before acting.



Create a family password to confirm a loved one’s identity during a suspicious call.



Do not buy prepaid cards. No company requests this type of payment or refund (*Visa, Google Play, Apple, etc.*).



Ignore text messages asking for money. Financial institutions and governments do not operate this way.



The number displayed on your phone can be falsified. **Stay alert.**

Fraudsters create a sense of urgency.
Do not rush - take the time to think!

If in doubt
Sûreté du Québec : Call 911

